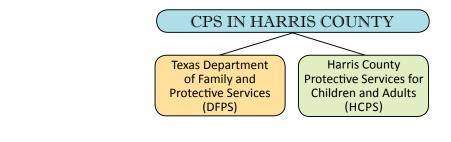
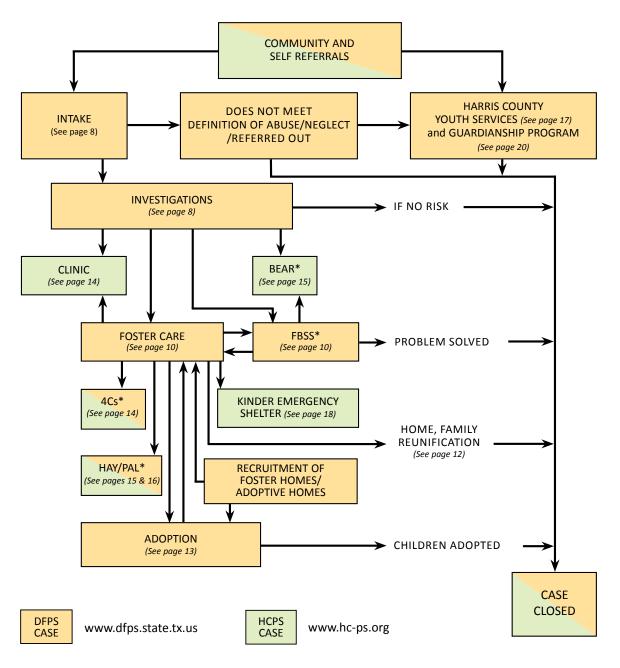


A child, youth, family or adult's path through the programs of CPS in Harris County





^{*}BEAR... BE A Resource for CPS Kids

^{*}FBSS, Family-Based Safety Services

^{*4}Cs, Children's Crisis Care Center

^{*}PAL, Preparation for Adult Living

Letter to the Citizens of Harris County

CPS in Harris County is pleased to present our 2012-2013 Annual Report. This report provides an overview of our programs and services, and 2012 statistics and funding of both Harris County Protective Services for Children and Adults (HCPS) and the Texas Department of Family and Protective Services (DFPS).



HCPS Highlights

Harris County Protective Services continues to refine the services it provides to children, youth, and adults.

- ▶ The Children's Services Division applied an integrated physical and behavioral health model. The clinic services and the 4Cs assessment process were combined to develop a true continuum of care for children in care. The agency received start-up funding from the Hogg Foundation for Mental Health to make this possible.
- The Youth Service Division adopted two formal instruments for the screening and assessment process of clients. The Pediatric Symptom Checklist-17 (PSC-17) is the screening tool and the Child and Adolescent Needs and Strengths (CANS) is the assessment tool that has been introduced and will be utilized throughout the Youth Services Division. This new function will enhance service delivery through improved assessment and service planning using a Systems of Care approach.
- The Adult Services Division restructured the Guardianship Program and created new positions to improve the care and well-being of the wards. New supervisor positions will reduce the supervisor-to-worker ratio. A contract specialist position will be working with residential facilities in Harris County to ensure the facilities are complying with state and local regulations, and providing the most appropriate care and services to the wards.

In our partnership with DFPS for the delivery of the Child Protective Services program, we provide a number of support services to DFPS. We will be working with the Regional Director for Harris County to ensure that the programs provided are meeting the most critical needs of DFPS and providing the best benefit for the children and families served by DFPS.



DFPS Highlights

Child safety continues to be the top priority for CPS. Harris County is the largest county in Texas with over 4.2 million residents. It has the largest child population in Texas with more than 1 million children. The size, the population, and volume of work in Harris County present unique challenges. The high demands of Harris County called for a need to restructure Region 6 management to create one regional director for Harris County and one regional director for the 12 surrounding counties. Both regional directors will work together to implement the new management structure. This restructuring is an important step in ensuring better outcomes for children and families. In addition to the restructure, CPS in Region 6 will be hiring an additional 175 employees including 134 caseworker positions.

To further strengthen the safety of children and their well-being CPS initiated the Enhanced Family-Centered Safety Decision-Making (EFCSM) project three years ago. The project is designed to strengthen the CPS safety decision making protocol, using a family centered approach, in all stages of service. The goal of the Enhanced Family-Centered Safety Decision-Making project is to support staff in making sound safety decisions for children in all stages of service. This continuous quality improvement initiative is helping staff:

- Better identify when children are safe;
- Better understand the family changes that must occur to keep children safe;
- Have an improved understanding of safety as it relates to permanency; and
- Function in a culture that supports family-centered values.

There are many changes in the future, but client safety will remain at the forefront of every decision we make. The new management structure, the increased resources, and the added tools will ultimately help keep children safe and provide better outcomes for children and families.

Marilyn DeMontrond
Board President, HCPS

George Ford, LMSW-AP, J.D. Executive Director, HCPS

Teone Ford

Lisa Black, LMSW Interim CPS Regional Director

HARRIS COUNTY
COMMISSIONERS COURT

TEXAS DEPARTMENT
OF FAMILY AND
PROTECTIVE
SERVICES







Table of Contents

| Path Through the Programs of CPS in Harris Co | unty |
|-------------------------------------------------|--------|
| Letter to the Citizens of Harris County | 1 |
| HCPS Board of Directors | 2 |
| HCPS Administrative Staff | 3 |
| DFPS Administrative Staff | |
| CPS in Harris County Organizational Chart | 3 4 |
| Overview: HCPS and DFPS | 5 & 6 |
| Statistics for CPS in Harris County | 7 |
| Child Protective Services (CPS) Program of DFF | ος. |
| Intake and Investigations | 8 |
| Abuse and Neglect Fatalities | 8 & 9 |
| Investigation Statistical, Charts, Graphs | 9 & 10 |
| · · · · · · · · · · · · · · · · · · · | 10 |
| Family-Based Safety Services (FBSS) Foster Care | 10 |
| | 10 |
| Family Group Decision Making (FGDM) | 12 |
| Family Reunification | 12 |
| Kinship | |
| Adoption | 13 |
| Extended Foster Care | 13 |
| Return to Care | 13 |
| CPS in Harris County | |
| Harris County Protective Services | |
| for Children and Adults | |
| Children Services | |
| The Children's Crisis Care Center (4Cs) | 14 |
| HCPS Clinic | 14 |
| BEAR | 15 |
| Preparation for Adult Living (PAL) | 15 |
| Houston Alumni and Youth Center (HAY) | 16 |
| Region 6 Training Institute (TI) | 16 |
| -0 | |
| Youth Services | 17 |
| Community Youth Services (CYS) | 18 |
| Kinder Emergency Shelter (KES) | 18 |
| Systems of Hope (SOH) | 19 |
| TRIAD Prevention Program | 19 |
| Adult Services | |
| | 2) 20 |
| The Harris County Guardianship Program (HCGF | 7) 20 |
| CPS in Harris County 2011 Funding | |

Board of Directors & Administrative Staff



HCPS 2013 Board of Directors

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Janet Stansbury, M.Ed
Jo Ellen Sweeney

Harris County Children's Protective Services Fund

The Harris County Children's Protective
Services Fund operates for the benefit of the
children and their families who are direct
or potential recipients of services from
Harris County Protective Services
for Children and Adults.

2013 Board of Trustees

George DeMontrond, Chairman
J. Victor Samuels, Vice President
Sally Meadows, Treasurer
Barbara Hermes, Secretary
Philip Kunetka
Richard Shaw
Ivan J. Pineda
Adama Traore

Administrative Staff



HCPS 2013 Administrative Staff

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Executive Director

Debra J. Garner, MBA, CPA

Director of Administration

Claudia Gonzalez, LMSW, TxCG

Adult Services Administrator

Ginger B. Harper, LMSW-AP

Youth Services Administrator

Joel A. Levine, LCSW

Children's Services Administrator

Beverly Pettway, MBA, CPA

Financial and Business Services Administrator

Debra Andrews, MA

Director, Region 6 Training Institute

Bernadette Cashin

Director, BEAR

Deborah Colby, LCSW, LMFT

Director, TRIAD Prevention Program

Mary Green, MA

Director, Transitional Services

Estella Olguin

Community Relations Director and

Media Specialist

John Prior, LCSW, ACSW

Program Improvement Team Leader



DFPS 2013 CPS Houston Region 6 Executive Team

Lisa Black, LMSW

Interim CPS Regional Director

Gwen Carter, LMSW

Media Specialist

Sheryl T. Dotson, LMSW-AP

Program Administrator for Children in

Custody in Harris County

Deborah K. Green, MSW,CDVC-III, MAC, CCJS, BEI-1

Service Program Administrator

Ledra Johnson

Community Initiative Specialist

Renita Laury

Program Administrator for

Investigations and FBSS

Lindy Levit, SPHR

Regional Operations Support Administrator

Debra L. Page, MSW

Program Administrator for Foster and

Adopt Program and Children in Custody

for the Outlying Counties.

Marilyn Polk

Program Administrator for

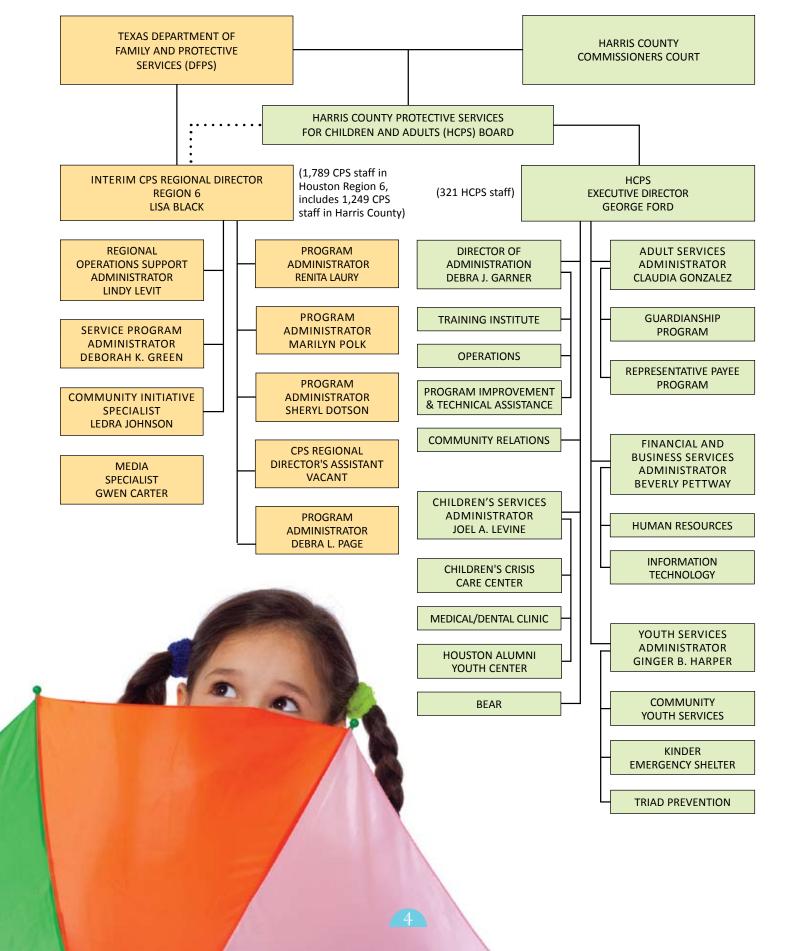
Investigations and FBSS

Gabby (Maria) Valladares

Youth Services Specialist



CPS in Harris County Organizational Chart 2013



Overview



While Child Protective Services (CPS) in
Texas is a state-managed program through
the Texas Department of Family and
Protective Services (DFPS), there has been
a tradition of county-level involvement
since 1966 in Harris County.

In a unique governmental collaboration, protective services for children and adults in Harris County are seamlessly provided by the State of Texas, acting through (DFPS), and Harris County through Harris County Protective Services for Children and Adults (HCPS).

CPS IN HARRIS COUNTY



Texas Department of Family and Protective Services (DFPS)



Harris County Protective Services for Children and Adults (HCPS)

The Texas Department of Family and Protective Services (DFPS) www.dfps.state.tx.us

Harris County Protective Services for Children and Adults (HCPS) www.hc-ps.org

Overview



The Texas Department of Family and Protective Services (DFPS) www.dfps.state.tx.us

The Texas Department of Family and Protective Services serves the state's children, youth, families, and people who are elderly or have disabilities. The DFPS mission is to protect children and people who are elderly or who have disabilities from abuse, neglect and exploitation by involving clients, families and communities. DFPS works to accomplish that mission through four programs: Child Protective Services (CPS), Adult Protective Services (APS), Child Care Licensing (CCL), and Prevention and Early Intervention (PEI) programs. DFPS is an agency of the Texas Health and Human Services Commission.

The responsibilities of the Child Protective Services (CPS) program of DFPS are to:

- Conduct civil investigations of reports of child abuse and neglect,
- Protect children from abuse and neglect,
- Promote the safety, integrity and stability of families,
- Provide permanent homes or living arrangements for children who cannot safely remain with their own families.



Harris County Protective Services for Children and Adults (HCPS) www.hc-ps.org

The Vision of Harris County Protective Services for Children and Adults (HCPS) is to better the lives of children and adults in Harris County.

HCPS' mission is to:

- Provide direct services to children not served by DFPS,
- Provide support services designed to enhance the efficiency of the DFPS program,
- Provide guardianship services to adults,
- Advocate for Harris County's children and adults.

HCPS, a county department advocating for Harris County children and adults, works to accomplish its mission through three divisions: Adult Services; Youth Services, i.e. Kinder Emergency Shelter, Community Youth Services, and the TRIAD Prevention Program; and Children's Services, i.e. BEAR...BE A Resource for CPS Kids, Children's Crisis Care Center, Medical and Dental Clinic, the Training Institute and Preparation for Adult Living and HAY Center.



Total Children Served Monthly

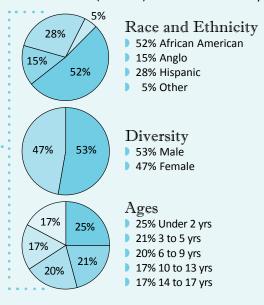
Approximate number of children receiving services from CPS in Harris County per month in 2012 including those children serviced in DFPS and HCPS programs.

| Completed investigations (children) | 4,400 |
|-------------------------------------|-------|
| Receiving Family-Based | |
| Safety Services (children) | 5,500 |
| In Protective Custody (children) | 4,800 |
| (See Breakdown charts at right) | |
| Receiving TRIAD Prevention | |
| Program Services (youth) | 1,700 |
| Receiving CYS Services (youth) | 4,700 |
| | |

TOTAL

(Approximate number of children served per month by CPS in Harris County) 21,100

Breakdown of (children) in Protective Custody



Statistics for CPS in Harris County 2012

Harris County Child Population for Year 2012: 1,171,213

Child Protective Services (CPS) Program of The Texas Department of Family and Protective Services (DFPS)

CPS Program of DFPS 2012 Activities 1 • FY September 1, 2011 through August 31, 2012

| | 25,985 ² |
|--------------------------|-------------------------------------------------------------------------------|
| families | 20,612 ² |
| alleged victims | 32,790 |
| total children | 52,280 |
| in Region 6 ³ | 1,197 |
| | 9,255 |
| | 1,780 |
| as of August 31, 2012 | 4,857 |
| as of August 31, 2012 | 169 |
| | alleged victims total children in Region 6 ³ as of August 31, 2012 |

- 1 Source: DFPS Forecasting and Program Statistics.
- 2 The difference between Intakes and Completed investigations is the families currently under investigation or investigations merged or administratively closed.
- 3 Houston Region 6 includes Harris County and 12 surrounding counties.

Additional information can be found at: www.dfps.state.tx.us/statistics

Harris County Protective Services for Children and Adults (HCPS)

HCPS 2012 Activities 4 • January 1, 2012 through December 31, 2012

| | , | |
|---------------------------------------------|--------------------------------------------|---------------------|
| BEARBE A Resource for CPS Kids ⁵ | CPS children served in BEAR Necessities | 12,360 |
| | CPS children served in BEARing Gifts | 10,400 |
| | CPS children served in Back to School | 4,485 |
| | in-kind and cash contributions | \$1,247,000 |
| Children's Crisis Care Center (4Cs) | children evaluated | 948 |
| | families assessed | 429 |
| | Family Group Decision-Making conferences | 685 |
| | Permanency Planning Team meetings | 3,554 6 |
| Community Youth Services (CYS) | youth referrals | 6,338 |
| | parents and teens in Survival Skills | 322 |
| Student Support Services | | 49,920 |
| Guardianship Program | adult wards as of Dec. 31, 2012 | 1,347 |
| Kinder Emergency Shelter | youth sheltered | 367 |
| Medical-Dental Clinic | children served | 3,586 |
| Preparation for Adult Living (PAL) | youth served in Harris County ⁷ | 889 |
| TRIAD Prevention Program | at-risk youth served | 20,463 ⁸ |
| | | |

- 4 Source: The new EVOLV Database System
- 5 Some children are served by multiple programs.
- 6 Special professional teams to ensure that children do not linger in foster care.
- 7 PAL served youth during DFPS fiscal year.
- 8 Refer to page 19 for breakdown

Additional information can be found at:



For more information on services, go to: www.dfps.state.tx.us/child_protection

Intake:

State law requires anyone who believes a child is being abused or neglected, or an adult who is 65 years or older or who has a disability is being abused, neglected, or exploited, must report the situation to the DFPS' Texas Abuse Hotline. DFPS administers a toll-free, 24-hour statewide hotline (1-800-252-5400) located in Austin, Texas. Reports can also be made online through a secure website at www.txabusehotline.org

In FY 2012, CPS in Harris County assigned 25,985 reports of child abuse and neglect for investigation. All reports meeting the statutory definitions of abuse and neglect are assigned a priority based on the level of risk to the alleged victim. The highest priority reports (P1) must be responded to within 24 hours. Priority 2 cases must be responded to within 72 hours. Intake caseworkers at the hotline notify law enforcement of reports involving children.

Investigations:

When an intake report is assigned, CPS workers interview children (when verbal), parents and others with knowledge of the family. These interviews help determine if child abuse or neglect has occurred, if the children are safe, and to assess the risk of further harm to the child. If criminal conduct is involved, law enforcement may investigate to determine if criminal charges will be filed. Even if evidence of abuse or neglect is not found,

caseworkers may refer families to services in the community, such as individual or family therapy, parenting classes, medical assistance, mental health services, or programs offering financial assistance for utilities, rent, and child care.

The Child Protective Services Point of Entry, located at the Harris County Youth Services Center, helps to coordinate investigations for victims of physical abuse or neglect 24 hours per day, seven days per week. Victims of sexual abuse are referred to the Children's Assessment Center for investigation by CPS staff, law enforcement, medical professionals, specialized interviewers and therapists.

During FY 2012, CPS in Harris County completed 20,612 investigations. 5383 children were confirmed to have been abused or neglected in Harris County. The rate of confirmed abuse/neglect victims in Harris County was 4.6 per 1,000 children, compared to 9.1 children per 1,000 in Texas.

For more information on Investigations, go to http://www.dfps.state.tx.us/Child_Protection/About_ Child_Protective_Services/investigation.asp

Abuse and Neglect Fatalities

It is a heart breaking tragedy whenever a child dies due to abuse or neglect. CPS has developed both internal and external mechanisms to review these fatalities. Citizen Review Teams, Child Fatality Review Teams, CPS Child Safety Specialists and Risk Managers, Regional Child Safety review committees, and the state Child Safety Review Committee all review deaths. A common goal is to help CPS and communities identify the causes of child fatalities and develop strategies, programs, and training to reduce the rate of preventable child deaths; as well as to provide intervention services to families and children at risk. CPS has collaborated with other DFPS programs and Health and Human Service agencies to increase public awareness of three causes of accidental deaths: water fatalities, hyperthermia, and co-sleeping (bed sharing with infants).

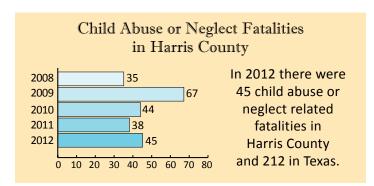


For more information on **PUBLIC AWARENESS CAMPAIGNS:**

DROWNING PREVENTION www.watchkidsaroundwater.org

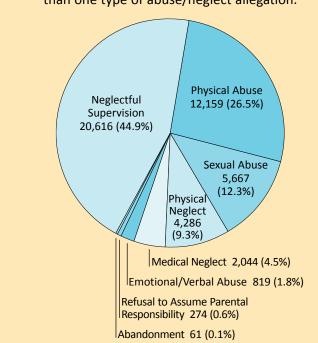
CHILD ABUSE PREVENTION www.helpandhope.org

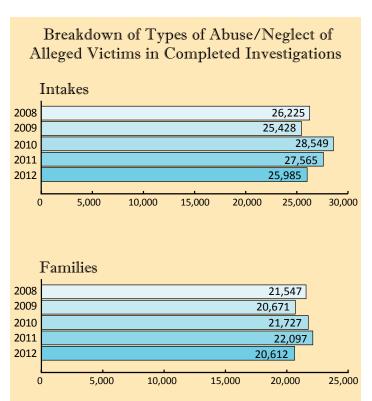
SAFE SLEEP www.babyroomtobreathe.org

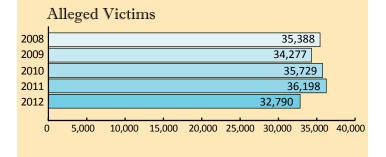


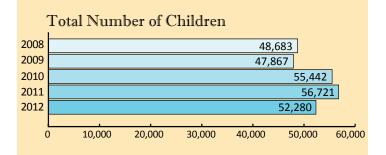
Completed CPS Investigations in Harris County

The total exceeds 32,790 alleged victims in completed investigations in 2012 since children may have more than one type of abuse/neglect allegation.





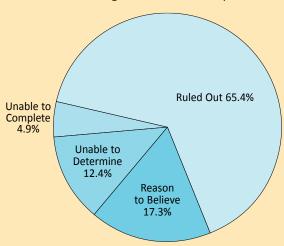




The difference between Intakes and Completed Investigations is the families currently under investigation or investigation merged or administratively closed.

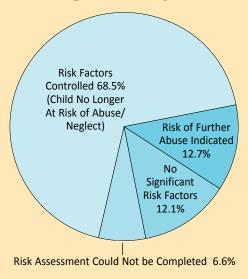
Findings of Allegations in Families in Completed Investigations

During FY 2012, 20,612 family investigations were completed.



CPS investigations help determine if child abuse or neglect has occurred and assess the risk of further harm to the child.

Outcome of Risk Assessment of Child Abuse/Neglect in Families in Completed Investigations



Family-Based Safety Services (FBSS)

When child safety can be reasonably assured, CPS provides in-home services to help stabilize the family and reduce the risk of future abuse or neglect. FBSS can help avoid the need to remove children from their home by strengthening the family's ability to protect their child and reduce threats to their child's safety. Services provided include family counseling, crisis intervention, mental health services, parenting classes, substance abuse treatment, domestic violence intervention, and day care. Most children served by FBSS continue to live at home while CPS works with their families. In some cases, children may live elsewhere temporarily, usually with relatives or family friends, until it is safe for them to return home.

In FY 2012, FBSS provided services to 9,255 children in Harris County. In 2012 an average of 5,500 children received in-home services each month.

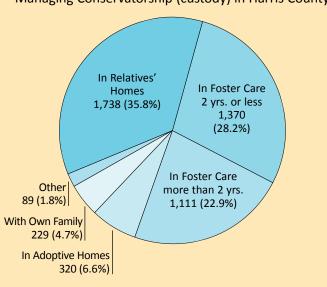
Proster Care

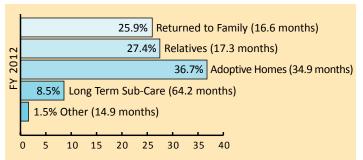
When it is not safe for children to live with their own families, CPS petitions the court to remove the children from their home. While in CPS custody, children may be placed temporarily with relatives, a foster family, an emergency shelter, or another foster care facility. These caregivers provide children with a safe, nurturing environment. Foster families receive reimbursements for the costs associated with caring for children. CPS and the foster parents arrange all educational, medical, dental, and therapeutic services needed by the child. Some children have emotional or other needs that can be difficult to address in a foster home. These children may live in specialized group homes, residential treatment centers, or other facilities that best meet their needs. While children are in foster care and parental rights are intact, CPS provides services to parents until the family is reunited or another permanent living arrangement for the children is approved by the courts. In 2012, 1,780 children were taken into protective custody and the average number of children in foster care each month in Harris County was 4,800.

For more information on FOSTER CARE www.dfps.state.tx.us/Child_Protection/Foster_Care

Location of Children in DFPS Protective Custody in Harris County

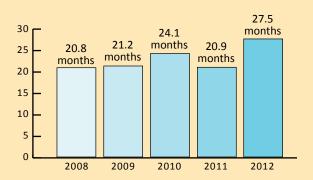
At the end of FY 2012, 4,857 children were in the state's Managing Conservatorship (custody) in Harris County.





The average length of time children were in state custody in Harris County until placed in a permanent living arrangement during FY 2012 was 27.5 months

Comparison of total average length of time children in custody 2008 - 2012



Family Group Decision Making (FGDM)

CPS protects children and acts on their behalf. At the same time, CPS thinks all families have strengths. Families know their children best and want them to be safe. FGDM describes a variety of practices to work with and engage families in problem solving including Family Team Meetings, Family Group Conferences, and Circles of Support.

If the children are still living with their own families, CPS may set up a meeting called a Family Team Meeting (FTM) as a rapid response to child safety and placement concerns. It is used to achieve positive outcomes for children in the earliest stages of interaction between CPS and families. Families can invite anyone who is important in their children's lives to be part of this planning team.



PA Family Group Conference (FGC) happens most frequently when children have been temporarily removed from their families. Families join with relatives, friends, and others in the community to develop a plan to ensure children are cared for and protected from future harm. In Region 6, either through Family Group Decision-Making or a Permanency Planning Team, this coordination is by the Children's Crisis Care Center (page 14).

Circles of Support (COS) are youth-focused, youth-driven meetings to develop a plan for older youth to transition from foster care to adulthood and to connect youth with caring adults who will support them.

For more information on
CIRCLES OF SUPPORT
see "Services for Foster Youth Transitioning out of Care"
www.dfps.state.tx.us/txyouth/resources
/Texas/circle_of_Support.asp

Family Reunification

During FY 2012 2,564 children in CPS custody in Harris County were placed in a permanent living arrangement. With court approval, 25.9% of the children were returned to their own families, 27.4% were placed with relatives, and 36.7% were placed in adoptive homes.

The average length of time children were in state custody in Harris County until placed in a permanent living arrangement during FY 2012 was 27.5 months

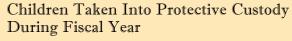
Minship

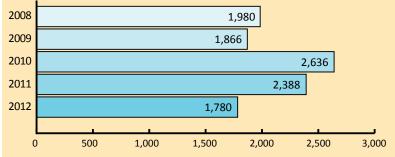
DFPS and the courts are required to consider temporary placements with safe relatives when removing children from their homes for their safety, DFPS asks parents to provide information on relatives and close family friends who may be able to care for their children. Referred to as kinship care, these caregivers provide children the benefit

of more stability when they cannot live with their birth parents. The CPS kinship program assists kinship families by providing support services and limited financial assistance to caregivers who accept placement of related children in CPS custody. In 2012, CPS in Harris County placed 3,637 children in kinship homes. Kinship caregivers may also provide permanent homes by adopting or accepting legal responsibility for children Kinship placements move children out of foster care and into the care of relatives, helping children stay connected to their families and their communities.

For More Information on KINSHIP http://www.dfps.state.tx.us/Child_Protection/Kinship_Care/

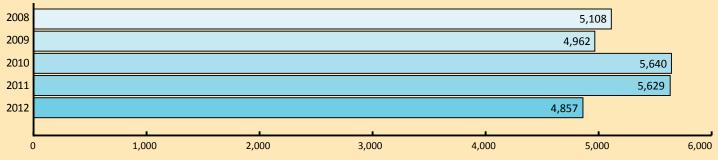
Children in Custody 2008 – 2012







Children in Protective Custody at End of Fiscal Year



Source: DFPS Forecasting and Program Statistics

Adoption

When it is not possible for a child to return home, the court may terminate the parents' rights and legally make the child available for adoption. In 2012, DFPS completed 1,197 adoptions in Houston Region 6 (Harris County and the 12 surrounding counties). DFPS contracts with licensed, private child-placing agencies to increase the number of parents available to adopt children in foster care.

CPS recruits foster parents and adoptive families through local, state, and national campaigns and through the Texas Adoption Resource Exchange (TARE) website **www.adoptchildren.org**. TARE is the department's leading recruitment tool for prospective foster and adoptive homes. TARE provides information on children waiting to be adopted. The website's most prominent feature is its photo-listing of Texas children waiting adoption. TARE also includes children's profiles and videos. TARE also offers a toll-free nationwide adoption and foster care inquiry line (1-800-233-3405).

Adopted children who have suffered abuse or neglect often need help coping with the effects of these experiences and the loss of their birth families. CPS contracts with private agencies to provide post-adoption services to adopted children and their new families, including case management, mental health services, therapeutic services, parent training, support groups and respite care for adoptive parents.

Extended Foster Care

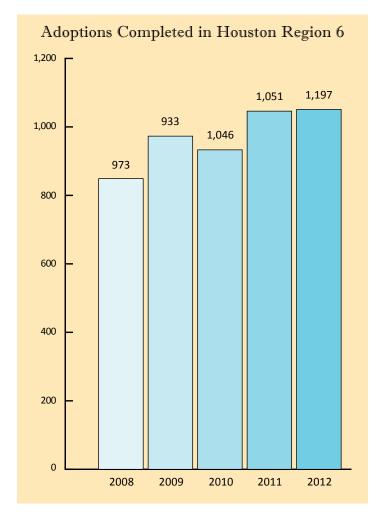
Most foster youth leave state care after their 18th birthday. But youth can stay in extended foster care through age 21 or 22, depending on their circumstances, while they pursue a high school diploma or GED. They can also remain in extended foster care:

- To attend college or a vocational or technical training program;
- To participate in a program or activity to help them get a job;
- To work at least 80 hours a month; or
- If they are not capable of performing activities due to a medical condition.

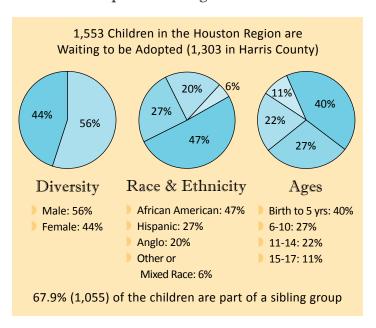
Return to Care

Since November 2007, youth ages 18 to 20 who have aged out of foster care can choose to return to CPS care:

- To attend high school or complete a GED course (up to age 22);
- To attend a vocational or technical program (up to age 21); or
- Return to foster care during holidays, breaks, and vacations from college or a vocational program.



Waiting (as of June 30, 2013) www.adoptchildren.org • 1-800-233-3405



Children's Services Division

The Children's Crisis Care Center (4Cs)

CHILDREN'S **CENTER** 2

The Children's Crisis Care Center (4Cs) is a community collaboration focused on meeting the unique

needs of each physically abused and neglected child entering CPS custody. This service is only available to children referred by DFPS.

The Children's Crisis Care Center is structured into three program teams: Children, Family and Permanency Planning. 4C's is also a partner with the newly formed Infant Toddler Court team, under Judge Bonnie Hellums, to provide Parent-Child Interaction Assessments and Visit Coaching for families in the CPS system with children 0-3 years of age.

| During 2012 | |
|------------------------------------------|-------|
| Children assessed | 948 |
| Families assessed | 429 |
| Permanency Planning Team meetings | 3,554 |
| (For each custody child in Region 6) | |
| Family Group Decision-Making conferences | 685 |

DHCPS Clinic



HCPS Clinic, which is located at the Youth Services Center, is available to all child clients of DFPS and HCPS and operates

with the University of

Texas Medical School.

During 2012, HCPS Clinic provided services to 3,586 children. 1,563 children received medical services and 932 received dental services. Services included helping caseworkers identify suspected child



abuse/neglect, providing medical and dental services to children in foster care and the Kinder Emergency Shelter, as well as various medical presentations and trainings.

The Clinic also performed drug screens on adult clients connected with the children we serve, when requested by the caseworkers. During 2012

> drug tests were administered to 1,746 adult clients.



Children's Services Division

DBEAR



The mission of BEAR...BE A Resource for CPS Kids is to offer hope and help for abused and neglected children and

the caseworkers who protect them. BEAR is a 501(c) (3) public/private partnership that provides goods and services to children under the care of CPS in Harris County. BEAR is very fortunate to have support from the State and County as well as numerous generous individuals, corporations, churches and foundations. In 2012, BEAR received \$1,247,000 in cash and in kind donations.

During 2012, BEAR Necessities, emergency supply rooms co-located in eight CPS offices, served more than 12,360 children and BEARing Gifts, which provides holiday gifts to CPS kids, served 10,400 children. The BEAR Back to School program provided school uniforms, backpacks and supplies to more than 4,485 children. BEAR also sponsored its annual graduation celebration party for CPS/PAL (Preparation for Adult Living) youth graduating from high school and aging out of foster care. Whether the youth were going to college or



getting their first apartment, BEAR helped 135 CPS youth get started on their journey to adulthood. Many children with open CPS cases are served by all programs each year.

BEAR is so grateful to the

hundreds of volunteers who ensure that we are able to serve as many children as possible. In 2012, 25 year-round Junior League volunteers assisted in the BEAR rooms, 139 volunteers assisted with BEAR Back to School and 441 community and corporate volunteers participated in BEARing Gifts.

For more information on BEAR and opportunities to get involved, Please call **713-940-3087** or go to **www.bearesourcehouston.org**



Preparation for Adult Living (PAL)



The Region 6 Preparation for Adult Living (PAL) Program helps youth in foster care make the transition

to adulthood more successfully. PAL services include independent living assessment, financial help for a limited time, and training in such areas as money management, job skills, educational planning and interpersonal skills.

In 2012, 1,204 youth from Region 6 (889 from Harris County), received services through the PAL Program. PAL Services ensure that DFPS foster youth and those aging out of care receive the tools, resources, supports, and personal and community connections they need to become self-sufficient adults. Support services and benefits are provided to eligible youth ages 16 to 21.

| PAL Services to foster youth in FY 2012 | |
|-----------------------------------------|-----|
| PAL Services (In-Care & Aftercare) | 880 |
| Financial Support | 135 |
| Support for Youth In-Care | 515 |
| Completed Life Skills Training Classes | 273 |
| Summer Jobs Program | 49 |
| College Tours | 30 |

For more information on PAL SERVICES and services to youth and young adults go to www.dfps.state.tx.us/Child_Protection/Youth_and_Young_Adults/default.asp

Children's Services Division



The Houston Alumni and Youth Center (HAY Center)

The HAY Center provides transitional services for current and former foster care youth ages 15 through 25 with an

emphasis on education and employment. The mission of the HAY Center is to empower youth to become productive successful adults. This is accomplished through a variety of services. The Preparation for Adult Living (PAL) program for youth ages 15 through 21 offers transitional services to foster youth including Life Skills Training, Case Management Services, Aftercare Financial Support, and Educational /Employment Counseling and Placement.

121 Case Management Services (Ages 21-25) Special Events (Holidays/ Workshops - Duplicated Count) 228 TWC Vocational Services

400

500

HAY Center Services Provided to all Youth

Through a contract with the Texas Workforce Commission, The HAY Center is designed as a one stop resource center for all current and former foster youth ages 16 through age 25 including those who might not qualify for PAL services. These young adults are assisted through housing programs, employment opportunities, parenting classes, educational services and a host of other programs to assist with their transition to adulthood.

300

100

200

For more information on THE H.A.Y. CENTER Please call **713-250-7000** or go to www.haycenter.org

Region 6 Training Institute (TI)



The Region 6 Training Institute (TI) consists of both HCPS and DFPS employees. The Training Institute provides a variety of training courses and staff development opportunities for all levels of HCPS and DFPS

staff, including: Basic Skills Development (BSD) Courses designed for new DFPS/CPS workers, Management Training, and a wide range of continuing education courses of interest for HCPS workers and supervisors. The Training Institute also provides Computer Based - Basic Skills Development classes for all new Guardianship Caseworkers and continuing education classes designed specifically for our geriatric care managers and supervisors. TI joined with the Youth Services Division of HCPS to assist in the rollout of their new assessment tool. HCPS and Juvenile Probation workers were trained and are now certified to administer the "Child and Adolescent Needs and Strengths" (CANS) to children and families. TI hosted the Dianne Bynum Administrative Support Services Conference for our administrative support professionals.

A total of 211 new DFPS-CPS caseworkers participated in the BSD program. BSD is a 12 week intensive training program consisting of classroom core training, on-the-job training, and specialized training tracks for such concentrations as Investigations, Family Based Safety Services, and Conservatorship services. Also during this time, the FAD on-line specialty track was created to support the professional development of those caseworkers hired for the Foster Adopt Program.

HCPS in collaboration with the DFPS contracts and other community engagement departments, held a Resource Fair. There were 48 different community service providers present and over 150 HCPS and DFPS employees present. The purpose of this event was to enhance the service delivery process through increased awareness.



Youth Services Division

Harris County Youth Services Center (YSC) is a "hub" of support services for children and youth needing help.

The facility, located at 6300 Chimney Rock, allows the various agencies housed at the YSC to better coordinate the many services they offer.

Located in the building is staff from HCPS
(Kinder Emergency Shelter, CYS, TRIAD
Prevention Program, Medical/Dental Clinic
and BEAR), the DFPS' Child Protective
Services Point of Entry, Harris County
Juvenile Probation Department, and
DePelchin Children's Center.





Youth Services Division

Community Youth Services (CYS)



CYS, a crisis intervention and case management program offers free, voluntary assistance to at-risk children and youth and their families.

CYS staff members have a unique shared funding partnership with 13 school districts as well as the Pasadena Police Department, the Educational Services Division of the Harris County Juvenile Probation Department, and the Community Education Partners Charter School. The goal of this program is to prevent at-risk youth from becoming victims of child abuse, running away, dropping out of school or entering into delinquent behavior. Additionally, CYS provides support services to runaway/homeless youth through the Safety Net program and conflict resolution/mediation to youth and their parents through the Parent/Teen program. During 2012, 322 parents and teens completed the 5-week course.

During 2012, CYS staff served 6,338 new referrals. CYS staff provided an additional 49,920 Student Support Services to students at school and in the community not related to open cases. Students may participate in multiple outreach event services.

For more information on COMMUNITY YOUTH SERVICES (CYS) www.hc-ps.org

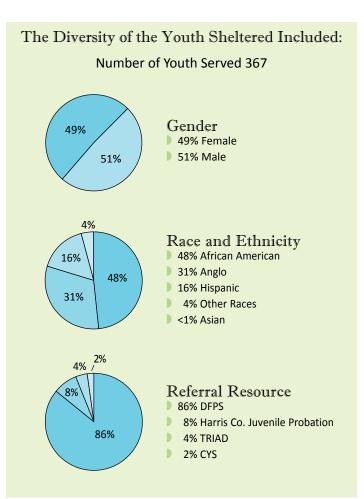
Reasons for New Referrals to CYS During 2012 CYS staff served 6,338 new youth referrals. Adolescent Financial **Development Issues Problems** 2,484 (39%) 227 (4%) Family Problems/ School Related Violence 1,928 (30%) 470 (7%) (academic, classroom (crisis, placement \hreakdown) behavior, fighting. truancy, skipping) Mental Health **Problems** 417 (7%) (assessments. Gang, Crime Victim, Police, Misc. emotionally Offense, Assault 58 (<1%) disturbed, Running Away 47 (<1%) suicidal/ Substance Abuse 105 (2%) homicidal) Child Abuse/Neglect 159 (3%) Health Problems 170 (3%) Grief Counseling 273 (4%)

Kinder Emergency Shelter (KES)



The Nancy and Rich Kinder Emergency Shelter (KES) is an emergency residential facility that provides short-term services to youth, ages 12-17, which are in need of shelter and care due to abuse, neglect, or

severe family conflict that prevents them from being safely reunited with their family. Youth stay at the Shelter until they can be safely returned home or to an alternative long-term placement. During 2012, 367 youth were placed in the 24 bed Shelter by caseworkers from Texas Department of Family and Protective Services (DFPS)/Child Protective Services (CPS), Community Youth Services (CYS), Community Resource Coordination Group (CRCG), Systems of Hope, TRIAD Prevention Program and the Harris County Juvenile Probation Department.



Youth Services Division



Systems of Hope



Harris County Systems of Hope was a project initially funded through SAMHSA (Substance Abuse Mental Health Service Administration), TRIAD, and the Hogg

Foundation for Mental Health to develop a county-wide system of care to assist children and youth with severe emotional disturbances and their families. Additionally, the Harris County Hospital District Foundation provided funding to develop a Family Leadership Coalition and produce a Natural Supports Resource Guide for families. In 2012, SOH served 399 children and youth. Systems of Hope funding ended in 2013. The principles of system of care are being maintained through integration into Youth Services Division Programs.



TRIAD Prevention Program



20,463 at-risk youth were served in 2012.

TRIAD Prevention Program is a consortium of three county agencies (Protective Services for Children and Adults, Juvenile Probation and Mental Health/ Mental Retardation Authority) working

together to coordinate their resources to serve at-risk youth. TRIAD provides countywide prevention and early intervention services to divert youth and families from involvement with the CPS, mental health and/or juvenile justice systems.

Phone calls coming into three hotlines are handled by TRIAD Intake Diversion staff 24-hours a day: the Baby Abandonment Prevention Hotline, the TRIAD hotline and STAR* hotline. A total of 2,098 hotline calls were handled by TRIAD staff in 2012.

TRIAD Prevention Program At- Risk Youth served in year 2012

| JP Court Program | 14,763 |
|--------------------------------------|-------------|
| JP Court WRAP Program | 118 |
| Truancy Learning Camp* | 195 |
| Services To At-Risk Youth (STAR)* | 458 |
| Parenting with Love and Limits (PLL) | 149 |
| Intake/Diversion | 1,147 |
| Mental Health Services | 132 |
| Community Youth Development (CYD)* | 1403 |
| Hotline calls | 2,098 |
| | |
| TOTAL | 20,463 |

*STAR, CYD and the Universal Child Abuse Prevention Project are programs funded by Texas Department of Family and Protective Services. Funding for the STAR program ended 8/31/12. Truancy Learning Camp is funded by Harris County Community Services Department.

For more information on TRIAD PREVENTION PROGRAMS www.hc-ps.org

Adult Services Division

The Harris County Guardianship Program (HCGP)



The Harris County Guardianship Program (HCGP) provides guardianship services to adults who are determined by one of Harris County's four Probate Courts to be

incapacitated. Specially trained case managers ensure that the wards maintain the highest degree of independence, dignity and respect, while protecting them from abuse, neglect, and exploitation. They also provide appropriate management of wards' property, finances, and daily needs such as food, clothing, shelter, and medical care. Guardianship services continue until the wards improve to a point where the court finds them fully capable of handling their own affairs; until the court appoints successor guardians, such as family or friends; or until the wards pass away. At the end of December 31, 2012, there were 1,347 court-appointed wards in the Guardianship Program.

Representative Payee Program

The guardianship program administers the Representative Payee Program (RPP). RPP is a case management program designed to assist eligible low-income Harris County

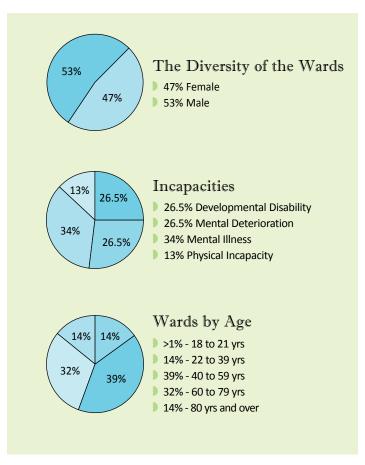


adults who are elderly, physically, or mentally disabled with financial management so they can remain living independently in the community. A case manager with the Guardianship Program is responsible for paying the client's monthly rent and bills and verifies that the basic needs of the client are met.

Community volunteers, such as the Guardianship Angels, also play a significant role in the lives of HCGP wards and representative payee clients by either giving of their time, talents or resources.

For more information on
THE HARRIS COUNTY GUARDIANSHIP PROGRAM
and opportunities to get involved
Please call **713-363-2300**

Number of wards at the end of 2012: 1,347



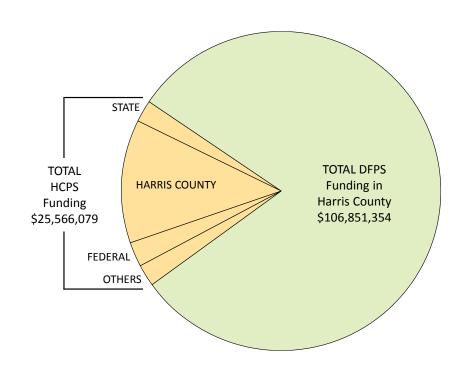
Total Number of cases as of December 31, 2012: 1,347

CPS in Harris County 2012 Funding

| | DFPS* | | | HCPS** | | | |
|------------------------------------------------|--------------------------|-------------|------------------|-------------|-------------|--------------|-----------------------------------------|
| | DFPS Funds in Harris Co. | State | Harris County | Federal | Others | Total HCPS | Combined Funding in Harris County |
| Staff Salaries, Benefits and Travel | \$41,744,181 | \$852,453 | \$13,982,427 | \$2,443,608 | \$2,517,534 | \$19,796,022 | \$61,540,204 |
| Children's Foster and Institutional Care | 58,823,466 | 537,679 | 752,928 | 0 | 0 | 1,290,607 | 60,114,073 |
| Children's Services Contract | 5,943,932 | 570,429 | 346,027 | 807,577 | 141,736 | 1,865,769 | 7,809,700 |
| Children's Medical Services | 0 | 67,000 | 228,221 | 0 | 0 | 295,221 | 295,221 |
| General and Administrative | 339,775 | 672,806 | 1,234,468 | (2) | 411,188 | 2,318,460 | 2,658,235 |
| TOTAL | \$106,851,354 | \$2,700,367 | \$16,544,071 | \$3,251,183 | \$3,070,458 | \$25,566,079 | \$132,417,433 |

^{*} DFPS fiscal year: September 1, 2011 - August 31, 2012 DFPS funding sources: state and federal government.

^{**} HCPS fiscal year: March 1, 2012 - February 28, 2013 HCPS funding sources: state, county, federal government and other sources such as grants and foundations.

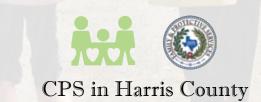




Agency Phone Numbers and Web Sites

| Agency Phone Numbers | |
|--------------------------------------------------------------------|-----------------|
| Texas Abuse Hotline (children & adults) | 1-800-252-5400 |
| Baby Abandonment Hotline | |
| BEARBE A Resource for CPS Kids | |
| Child Protective Services (DFPS) Point of Entry | 713-295-2650 |
| Children's Crisis Care Center (4 C's) | 713-394-4402 |
| Clinic (medical and dental) | 713-295-2570 |
| | |
| Community Youth Services | 713-295-2530 |
| Foster and Adoption Inquiry Line | L-800-233-3405 |
| | |
| Guardianship Program | 713-363-2300 |
| PO Box 20605, Houston, TX 77225 | |
| Gulfton and Pasadena Community Youth Development (CYD) | 713-501-7004 |
| Harris County Protective Services for Children and Adults | 713-394-4000 |
| Harris County Youth Services Center | 713-295-2500 |
| 6300 Chimney Rock , Houston, TX 77081 | |
| Houston Alumni & Youth (HAY) Center and PAL.Program | 713-250-7000 |
| Kinder Emergency Shelter | 713-295-2700 |
| | |
| Services to At-Risk Youth (STAR) | |
| Texas Department of Family and Protective Services | |
| Texas Runaway Hotline 1-888-5 | • |
| Texas Youth Hotline (help for youth under 21 yrs of age) 1-800-98- | |
| TRIAD Prevention Program | 713-295-2600 |
| | |
| 1 TT7 1 CO. | |
| Agency Web Sites | |
| Harris County Protective Services for Children and Adults | |
| Texas Department of Family and Protective Serviceswww. | • |
| To Report abuse on a secure web sitewww.txal | ousehotline.org |

| Harris County Protective Services for Children and Adults www.hc-ps.org |
|-------------------------------------------------------------------------|
| Texas Department of Family and Protective Services www.dfps.state.tx.us |
| To Report abuse on a secure web sitewww.txabusehotline.org |
| BEARBE A Resource for CPS Kidswww.bearesourcehouston.org |
| Texas Adoption Resource Exchangewww.adoptchildren.org |
| To Volunteer |
| Houston Alumni & Youth (HAY) Center www.haycenter.org |
| Help for Parents (Resource and Information)www.helpandhope.org |
| Texas Youth Connection www.texasyouthconnection.org |
| Homeless Youth Network of |
| Houston/Harris County www.homelessyouthnetwork.org |



2525 Murworth Drive • Houston, Texas 77054

713-394-4000

To report abuse and neglect: 1-800-252-5400 www.txabusehotline.org